

Note: In case of an unjustified complaint, you can be charged for the costs.

Company:\*

Name, surname:\*

Customer no.:

Address, no.:

Zip code, place:

Telephone:\*

Order no.:

Item description:\*

Batch no.:

Quantity:\*

Fax:

Please note that we can no longer process complaints without specifying the exact discrepancies. This includes in particular:

- |                             |
|-----------------------------|
| <b>Problem description:</b> |
|                             |

If parts have already been installed and errors have occurred, please fill in the table below as good as possible.

Operating conditions					
Speed (rpm):		Max. Speed (rpm)			
Temperature in °C:		Max. Temperature in °C:			
Radial load FR in kN		Axial load FA (kN)		Tilting moment MK (Nm)	
Lubrication (grease/oil)		Lubrication interval (H)		Lubrication quantity (g)	
Material shaft/housing					
Installation through				Expansion date	
Running time (hours/day/year)		Duty cycle ED [%]			
Load type	evenly	alternately	spasmodic		

If you have sketches or photos, please send them as an attachment.

Fields marked with \* must be filled out.

The more fields you fill in, the more specific we can answer your request.

To save your entry, you need the latest version of the free Adobe Acrobat Reader.