

## **Complaint report**

Note: In case of an unjustified complaint, you can be charged for the costs.

General:				
Company:*				
Name, surname:*				
Customer no.:				
Address, no.:				
Zip code, place:				
Telephone:* Fax:				
Order no.:*				
Item description:*				
Batch no.:				
Quantity:*				
Please add the following information:  Please note that we can no longer process complaints without specifying the exact discrepancies.  This includes in particular:  Is it a new part or has the part already been installed?  Exact description of the error with indication of the deviation.  What is the nominal size and how much does it deviate?  Is it an isolated case or does the error occur in all parts supplied?				
Problem description:				



If parts have already been installed and errors have occurred, please fill in the table below as good as possible.

Operating conditions			
Speed (rpm):		Max. Speed (rpm)	
Temperature in °C:		Max. Temperature in °C:	
Radial load FR in kN	Axial load FA (kN)		Tilting moment MK (Nm)
Lubrication (grease/oil)	Lubrication interval (H)		Lubrication quantity (g)
Material shaft/ housing			
Installation through			Expansion date
Running time (hours/day/year)		Duty cycle ED [%]	
Load type	evenly	alternately	spasmodic

If you have sketches or photos, please send them as an attachment.

Fields marked with \* must be filled out.

The more fields you fill in, the more specific we can answer your request.

To save your entry, you need the latest version of the free Adobe Acrobat Reader.